

**South Shore Country Club Management Committee
Town Government Study Questions**

1. Please state your committee's charge or job description.
 - Care, custody and control of the South Shore Country Club 'SSCC'
 - Manage the SSCC as an enterprise fund
 - Be self supporting
 - Committed to continuous improvement
 - Provide recreational activities for people of all ages
 - Maintain a facility that the Town of Hingham can be proud of

2. To whom is your committee accountable?
 - Board of Selectmen
 - Public

3. What three things contribute most to the successful functioning of your committee?
 - Effective Director of Operations
 - Various skill sets of the committee members, all focusing on the success of SSCC.
 - Open communication with the Town Accountant, Administrator and Board of Selectmen

4. What three things would you change to bring about more effective functioning?
 - Encourage more public attendance at scheduled committee meetings

5. What challenges do you anticipate that might impact the work of your committee in the future and what changes would you suggest for addressing those challenges?
 - **Challenge:** Funding of capital improvements: maintenance facility, pool upgrades.
 - **Solution:** We will address this challenge by maintaining our revenue stream and reinvesting profits for maintenance and building improvements. We also aim to grow a reserve fund that equals 20% of revenue to buffer against future unexpected expenses.

- **Challenge:** Competition from other area courses.
- **Solution:** We will address this challenge by maintaining a top notch recreational facility and will continue marketing within the South Shore in an attempt to bring in more business.

- **Challenge:** Maintaining membership levels.
- **Solution:** We will address this challenge by providing our members with a quality experience.

6. Do you have anything to add?

We have made significant improvements, with the support of the Board of Selectmen; we will continue to offer a quality recreational facility for the citizens of Hingham and the surrounding area.