

23 Ridgewood Crossing, #24

Checking References for MJ Connors, following are the questions and responses of each reference.
Monday December 12, 2022

Reference #1: Father Bills Main Spring

Mr. Harry Diemer

508-427-6448 x 2272

1. How was the overall experience working with MJ Connors?
 - a. They had a good experience. Their only issue was getting a timeline on the project.
2. Was their team easy to reach?
 - a. Yes, very easy.
3. Did they return phone calls and emails quickly?
 - a. Relatively quickly, typically, calls were returned within an hour.
4. Did they establish a clear schedule at the onset?
 - a. yes
5. Did they hold to that schedule?
 - a. Not always, there were some problems with Covid related issues and some problems getting subs when needed, but nothing more than a week delay.
6. Did they follow the drawings and specifications?
 - a. Yes
7. Did the finished product portray quality craftsmanship?
 - a. Yes, they have done numerous projects together and are very happy with the quality.
8. Did they hold project meetings at regular intervals?
 - a. Yes, initially, once a week but then as the project progressed, meetings were held further apart
9. Were there any issues with the budget?
 - a. Nothing drastic, they did have change orders but nothing was very big. They also did hold the price they quoted even though their subs did not, so they did not pass along the additional charges, which was very decent.
10. Were there many change orders for unexpected findings which you believe should have been priced in the initial bid?
 - a. Yes, but it was a complex situation, the property was built in 1775 and no one can foresee everything behind the surface of the walls but once they found things, they would adjust accordingly, nothing which totaled more than \$5000.

Reference #2: Chris Plourde

Plymouth Housing Authority

130 Court St, Plymouth MA

508-746-2105

1. How was the overall experience working with MJ Connors?

- a. He has used MJ Connors a number of times, they are a smaller outfit, the husband is on site and the wife does the scheduling and bookkeeping. They are very good at communication, they are friendly, they get things done and he is always pleased. Chris enjoys working with them.
2. Was their team easy to reach?
 - a. Yes, on site and via phone
3. Did they return phone calls and emails quickly?
 - a. Yes, they are very responsive.
4. Did they establish a clear schedule at the onset?
 - a. Yes.
5. Did they hold to that schedule?
 - a. Yes.
6. Did they follow the drawings and specifications?
 - a. yes
7. Did the finished product portray quality craftsmanship?
 - a. yes
8. Did they hold project meetings at regular intervals?
 - a. Somewhat, for the bigger projects yes but for the smaller ones, they would just meet in the beginning and then in the end.
9. Were there any issues with the budget?
 - a. no
10. Were there many change orders for unexpected findings which you believe should have been priced in the initial bid?
 - a. No, and when there were change orders, they were reasonable. Chris has been working with them since he began at the Plymouth Housing Authority, which is 8+ years on projects ranging from a couple of thousand to a couple hundred thousand and he is always very pleased with their price and quality of work.

Reference #3: Dale and Brenda Dennison, I spoke with Brenda Dennison.

201 Maquan St

Hanson MA

617-799-1335

1. How was the overall experience working with MJ Connors?
 - a. Excellent
2. Was their team easy to reach?
 - a. Yes, very communicative, everything was explained.
3. Did they return phone calls and emails quickly?
 - a. yes
4. Did they establish a clear schedule at the onset?
 - a. yes
5. Did they hold to that schedule?
 - a. Yes with the exception of availability of product, but when things weren't available, they worked creatively to solve the problems
6. Did they follow the drawings and specifications?

- a. Yes
- 7. Did the finished product portray quality craftsmanship?
 - a. Yes, they are very particular
- 8. Did they hold project meetings at regular intervals?
 - a. Yes, the renovation was at their house, so there was often communication
- 9. Were there any issues with the budget?
 - a. No
- 10. Were there many change orders for unexpected findings which you believe should have been priced in the initial bid?
 - a. No issues. On a final note, they had a very good experience with MJ Connors, they were a pleasure to work with and their subs were there when they needed.