

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
Goal #/Goal Description:	1. HONOR TOWN CHARACTER							
1.1 Continue to document, prioritize, and protect historic buildings and resource areas.	Improve the condition of town-owned historic buildings; annually appropriate funds (CPC or other sources) to keep up with maintenance.	CHR, CSF	SB, CPC		Moderate	Ongoing	Planning, Funding	3
	Explore alternative approaches to protecting historically significant buildings from demolition, including extending the term of the existing Demolition Delay Bylaw	CHR	HHC	X	Moderate	Near future	Regulatory	3
	Retain single-family development patterns in established neighborhoods in order to preserve character.	H	PB	X	Difficult	Ongoing	Regulatory	3
	Build on existing efforts to identify new or expanded Local Historic Districts to ensure further protection of historic properties and consider tiered level of districts to address evolving historic/age designations of neighborhoods.	CHR	HHC	X	Moderate	Ongoing	Planning, Regulatory	3
	Establish a Town Archives program; identify a storage location, develop a cataloging system for town records and other historical documents and artifacts, engage in document conservation, hire a professional archivist to carry out these tasks, appropriate funds to implement the program.	CHR, CSF	SB, TA, HHC, TC		Moderate	Ongoing	Programmatic, Funding	3
	Evaluate the condition and business viability of Hingham's privately owned small cemeteries and their future.	CHR	SB, HHC, DPW		Moderate	Medium-term	Planning, Funding	3
1.2 Provide stewardship of priority open space and natural resources area, connecting passive and wherever appropriate and possible.	Better define and beautify Hingham's approaches, or its "gateways" by installing signs, adding planting, and upgrading other landscape features.	CT,NOS	SB,DPW	X	Moderate	Ongoing	Funding	4
	Increase the protection of historic trees, stone walls, and other landscape features by strengthening and making clearer the existing Scenic Road regulations.	CHR	PB	X	Moderate	Near future	Regulatory	4
	Identify measures to strengthen regulations related to water quality and quantity.	NOS, S	PB, CC, WRWS	X	Moderate	Near future	Regulatory	4

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
	Appropriate funds to acquire land that connects existing open space parcels when they become available, consistent with the Town's OSRP.	NOS	SB, CC, RC	X	Not complicated	Difficult	Funding	4
	Establish a policy regarding the design of public playgrounds, with a focus on using recyclable/renewable materials.	NOS, CSF	RC, DPW		Not complicated	Medium	Planning, Funding	4
1.3 Increase vibrancy of the harbor for residents and visitors and improve connectivity to the Downtown	Develop a wayfinding signage plan and information kiosks to direct visitors to destinations at the harbor and Downtown.	TC	HDIC, DPW		Moderate	Medium-term	Planning, Funding	7
	Conduct a town-wide sign inventory.	TC	DPW		Moderate	Medium-term		7
	Make sidewalks ADA-accessible for all users.	TC	DC, DPW		Moderate	Near future	Funding	7
	Evaluate providing bike lanes/accommodations and streetscape improvements on roadways between the harbor and Downtown.	TC	SB, Eng, DPW	X	Moderate	Near future	Planning, Funding	7
	Consider repurposing travel lanes/parking lanes in Downtown to increase outdoor dining and pedestrian capacity and safety.	TC, ED	DPW	X	Moderate	Moderate	Funding	7
1.4 Develop a strategic plan for public and private historic preservation and heritage tourism.	Appropriate funds and engage a preservation planner to develop a 20-year town-wide Preservation Plan to help guide preservation decisions. Such a plan should involve and share coordination with town commissions, including the Historical Commission and preservation organizations, such as the Hingham Historical Society.	CHR	HHC	X	Moderate	Medium-term	Planning, Funding	3
	Expand efforts to educate new and prospective owners of historic properties about best practices and guidelines/requirements for historic building preservation and homeownership of historic properties; establish partnerships with the real estate community and other welcome organizations and develop a newcomer/homeowner education program.	CHR	HHC		Moderate	Near future and ongoing	Planning, Programmatic	3
	Include historic/heritage tourism a part of Hingham's economic development plans; collaborate regionally with other communities to advance and develop a heritage tourism implementation plan.	ED, CHR	HHC, HDIC	X	Complicated	Medium or longer-term	Planning, Funding	3
	Support long-term efforts to designate Downtown as a Cultural District, connecting the harbor, downtown businesses, and historical organizations.	ED, CHR	HHC, HDIC	X	Moderate	Longer-term	Planning, Regulatory	3

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter	
	Establish a partnership with a nearby college or university to study Hingham's historic resources further and to store and manage Hingham data.	CHR	HHC, TC		Moderate	Longer-term	Funding, Programmatic	3	
1.5 Facilitate open communication and coordination among all Town boards and committees to advance the Master Plan's goals and better serve the residents	Establish a Master Plan Implementation Committee reporting to the Planning Board to help coordinate implementation of this Master Plan.	All	PB	X	Not complicated	Immediate	Planning	1	
	Hold an annual "Master Plan Summit" with leaders/representatives of all town boards, committees, and staff to assess the status of master plan implementation, share priorities, plans and progress on master plan recommendations, and consider possible amendments to the Plan if warranted by unforeseen conditions.	All	MPIC	X	Moderate	Ongoing	Programmatic	1	
	Set up an annual "State of the Plan" report to update town meeting in writing on the status of implementation of the recommendations.	All	MPIC	X	Not complicated	Ongoing	Planning	1	
	Increase and build on the tradition of volunteerism to ensure the continued core commitment to self-governance and participation; recruit volunteers from all age groups, approach newcomers, and be proactive about explaining volunteer opportunities. (See 1-F)	CSF	SB			Moderate	Ongoing		1
	Use technology to encourage residents to participate in Town government	CSF	SB, TA			Complicated	Immediate	Funding	1
	Convene semi-annual meetings of chairs of all boards, commissions, and committees to share information on activity and measure progress toward the Master Plan goals.	All	SB, PB	X		Not complicated	Ongoing		1
	1.6 Value diversity and inclusiveness in our community.	Establish a Diversity, Equity, and Inclusion Committee.	CSF	SB		Moderate	Immediate	Programmatic	8
Actively recruit and hire underrepresented populations to enhance diversity of Town employees and volunteers.		CSF	TA		Not complicated	Ongoing	Programmatic	8	
Support the Town's 50+ year commitment to welcoming METCO students and families in the Hingham Public Schools		CSF	SC		Not complicated	Ongoing	Programmatic	8	
Goal #/Goal Description:	2. PROTECT THE ENVIRONMENT AND PREPARE FOR THE IMPACTS OF CLIMATE CHANGE								

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter	
2.1 Prepare and implement a comprehensive plan to address and adapt to climate change.	Maintain a Climate Action Plan Task Force responsible for developing a climate action plan.	S	SB		Not complicated	Near future	Programmatic, Funding	5	
	Develop a public visioning workshop to collect input on community priorities for the climate action plan.	S	CAPTF		Not complicated	Near future	Programmatic, Funding	5	
2.2 Establish goals to achieve Carbon Neutral status by 2050.	Continue to explore a path to "carbon neutrality".	S, NOS	SB		Not complicated	Ongoing		5	
	Investigate and develop strategies for reducing emissions to the greatest extent possible, including potentially a Greenhouse Gas (GHG) inventory, and explore options for offsetting the remainder as feasible.	S, CSF	SB		Moderate	Medium-term and ongoing	Planning, Funding	5	
	Invest in a framework for tracking and evaluating progress over time.	S	SB		Complicated	Medium-term and ongoing	Funding	5	
2.3 Protect critical public infrastructure along the coast from sea level rise.	Proactively budget for and implement the Municipal Vulnerability Preparedness project recommendations and the Climate Change Vulnerability, Risk Assessment, and Adaptation Study.	S, CSF, NOS	SB, AC		Complicated	Near term and ongoing	Funding	5	
	Increase the height of the existing seawalls, other coastal stabilization structures, and adjacent upland; and continue ongoing maintenance of existing seawalls and related structures. Educate private property owners to improve private seawalls and related structures; and maximize the protective ecosystem functions of adjacent salt marshes and other natural resources.	S, CSF, NOS	SB, DPW, PB	X		Complicated	Near term and ongoing	Funding, Regulatory	5
	Implement resiliency improvement and critical protections to sewer pump stations, including installing watertight mitigation gates, improvements to pump station buildings, and sealing of manhole covers.	S, CSF	SB, WRWS, DPW	X		Moderate	Medium-term and ongoing	Funding	5
	Protect the quality and quantity of potable groundwater and surface water supply by identifying additional water supply sources unlikely to be affected by sea-level rise, establishing emergency water distribution sites, and educating private well owners about the risks of sea-level rise.	S, CSF, NOS	WRWS	X		Moderate	Medium-term	Funding, Regulatory	5

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
2.4 Reduce energy and water consumption by residents, businesses, and town government.	Consistent with the town budget, identify resources, and continue to meet and seek opportunities to exceed the 2020 Massachusetts Green Communities criteria and actively implement the Town's Energy Reduction Plan.	S, CSF	SB, HMLP		Moderate	Ongoing	Funding	5
	Investigate adopting a "net-zero" policy for new municipal construction and evaluate a budget strategy to accomplish this goal.	S, CSF	SB, TA		Complicated	Medium-term	Programmatic, Funding	5
	Find more energy-efficient options for replacing municipal vehicles exempt from the Fuel-Efficient vehicle policy.	S, CSF	TA, DPW		Moderate	Ongoing	Planning, Funding	5
	Develop an energy and water use reduction campaign, with resources targeted to municipal staff and facilities, businesses and institutions, and residents. Focus on changing the daily habits of individuals that cumulatively make a difference over time.	S, CSF, ED	WRWS		Complicated	Near future and ongoing	Programmatic, Funding	5
	Install electric vehicle charging stations at public properties and work with local businesses and institutions to install them. Consider an addition to the Zoning Bylaw to require EV charging stations at commercial developments. Dedicate parking spaces for electric vehicles at prominent public facilities such as Town Hall and the Library.	S, ED	PB, DPW, HDIC	X	Moderate	Medium-term	Funding, Regulatory	5
2.5 Enhance public access to the harbor and its amenities while protection the coastline.	Plan and budget for adequate dredging of the harbor at least once every ten years and include dredging of the bathing beach swimming area with future dredging projects to improve the beach's recreational use.	S, CSF, ED, NOS	SB, HM		Moderate	Medium-term and ongoing	Funding	5
	Redesign and restore the wharves and related harbor infrastructure to be more resilient in the face of projected sea-level rise, following recommendations from the Climate Change study.	S, CSF	SB, Eng, HM		Complicated	Near term	Funding	5
Goal #/Goal Description:	3. IMPROVE SAFETY FOR ALL MODES OF TRAVEL AND REDUCE TRAFFIC CONGESTION							
	Continue to fund the maintenance of roads, intersections, and sidewalks primarily through MassDOT Chapter 90.	T	SB, DPW		Not complicated	Ongoing	Funding	7
	Continue the Pavement Management Program, which was allocated \$2 million in 2016.	T	SB, DPW		Not complicated	Ongoing	Funding	7
	Conduct a Pedestrian and Bicycle Study to improve safety, accessibility, connectivity, and mobility for active transportation.	T, CSF, NOS	TCom, DPW	X	Moderate	Near future	Planning	7

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
3.1. Improve safety for all modes of travel and reduce traffic congestion.	Develop consistent standards for crosswalks for different areas, including dimensions and materials, to address varied safety needs, with added features as needed.	T	PD, TCom, DPW		Not complicated	Near future	Planning	7
	Evaluate the need for new traffic signals at high traffic and high crash intersections along Main Street to improve safety.	T	TCom, DPW		Not complicated	Near future	Planning, Funding	7
	Implement a Complete Streets Policy and Prioritization Plan through Mass Dot's Complete Streets Funding Program.	T	SB, TCom, DPW	X	Not complicated	Near future	Funding	7
	Develop a Traffic Calming Policy and Guidelines to help reduce traffic speeds and cut-through traffic on residential streets	T	SB, TCom, DPW		Not complicated	Near future	Planning, Funding	7
	Consider designating a 20 MPH safety zone in the Downtown area.	T, CSF, ED	TCom, PD		Not complicated	Near future	Programmatic	7
	Consider to opt-in to G.L. c.90 Sec. 17c to reduce the statutory speed limit from 30 mph to 25 mph in thickly settled or business districts.	T, ED	TCom, PD		Moderate	Near future	Programmatic	7
	Support road safety improvements related to the Route 3A road improvement project.	T	SB		Moderate	Near future	Funding	7
	Work with Traffic Committee to identify potential locations for Road Safety Audits in high crash locations.	T	TCom, DPW, PD		Not complicated	Near future	Planning	7
3.2 Enhance public transportation services connecting parts of town, particularly linking the downtown to the Shipyard and Harbor.	Consider developing a shuttle bus or micro-transit pilot program to provide service for residents to local destinations, business districts, and regional connections.	T, ED	SB, HDIC		Complicated	Longer term	Funding	7
	Evaluate options for providing first-mile/last-mile connections to transit stations.	T, ED	SB, HDIC		Complicated	Longer term		7
3.3 Pursue public-private partnerships to coordinate public transport and traffic to benefit the commercial districts.	Work with large employers, business parks, and developers to implement strategies to reduce single-occupancy vehicles. This may include carpooling, shuttle vans, flexible work hours, and subsidized transit passes.	T, ED	PB, HDIC	X	Moderate	Near term	Regulatory	7
Goal #/Goal Description:	4. PROVIDE A VARIETY OF HOUSING TO ENCOURAGE POPULATION DIVERSITY AND AGING IN THE COMMUNITY							
	Work with the Council on Aging (CoA), the Health Department, and local social service organizations to identify properties appropriate for group residences for adults with disabilities.	H	AHT, DC		Moderate	Medium-term	Funding	6

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
4.1 Provide for the development of housing appropriately designed, managed, and located for older adults and people with disabilities.	Consider designation Community Preservation Act (CPA) funds for use by the Affordable Housing Trust (AHT) to acquire, renovate, and lease or sell existing homes to group residence organizations.	H	AHT, DC, CPC		Moderate	Medium-term	Funding	6
	Identify opportunities for small scale developments and other types of "missing middle" housing.	H	PB	X	Difficult	Long-term	Regulatory	6
	Explore options and policies to encourage the redevelopment of residential properties to serve older adults and those with disabilities.	H	PB, DC, COA/ES	X	Moderate	Medium-term	Regulatory	6
4.2 Encourage Universal Design in new neighborhoods.	Encourage Universally Designed common areas and outdoor amenities in all-new high-density multi-unit residential and mixed-use developments.	H	PB, DC, COA/ES	X	Easy	Near-term	Planning, Regulatory	6
	Encourage both Universal Design and vistability design in age-restricted developments.	H	PB, DC, COA/ES	X	Easy	Near-term	Regulatory	6
	Adopt Universal Design guidelines as part of the site plan review requirements for commercial and mixed-use developments	H, ED	PB, DC, HDIC	X	East	Near-term	Regulatory	6
4.3 Continue to create and preserve a range of housing affordable for a wide range of incomes.	Develop and implement a robust public education program about fair housing and affordable housing, including videos, panel-of-expert presentations, website materials, and periodic presentations at televised Select Board and Planning Board meetings.	H	AHT, SB		Moderate	Near term		6
	Finish the Housing Plan and disseminate to Town boards and commissions.	H	PB, AHT		Difficult	Near term		6
	Pursue enough funding and staff capacity for the Affordable Housing Trust to enable it to target a goal of at least five affordable units each year.	H, CSF	AHT, SB	X	Difficult	Near term and ongoing		6
	Adopt an inclusionary housing bylaw that requires affordable units in all new residential or mixed-use developments over a certain size (e.g. six units), or requires a comparable financial contribution to the HAHT to produce the necessary units elsewhere in town.	H	PB	X	Moderate	Near term	Regulatory	6
	Adopt a hotel room occupancy tax and explore other funding sources such as residential demolition fee to fund the Affordable Housing Trust.	H, CSF	SB		Difficult	Near term		6

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
	Commit at least 10 percent CPA set-aside for affordable housing directly to the Affordable Housing Trust each year, to be expended by the Trust for purposes consistent with the housing trust bylaw and G.L. c.44 s. 55C.	H	CPC, AHT		Difficult	Near term		6
	Conduct an annual inventory of Hingham's position relative to the state's SHI database to ensure the town remains above the current or future 40B thresholds.	H	PB	X	Moderate	Ongoing		6
4.4 Explore opportunities for creative retrofit of existing structures and infill development for a variety of housing.	Explore the possibility of allowing detached accessory dwelling units in some or all of the areas where accessory dwelling units are now allowed for family members, but not for rental.	H	PB, COA/ES, AHT	X	Moderate	Near term	Regulatory	6
	Amend the Zoning Bylaw to allow for the conversion and adaptive reuse of existing commercial and institutional buildings for multi-family residential and/or mixed commercial/residential uses, in connection with performance standards for minimizing impacts on surrounding properties.	LU	PB	X	Moderate	Near term	Regulatory	6
4.5 Regulate the form and scale of housing to encourage new homes to be compatible with older, established single-family neighborhoods.	Explore the option of establishing a maximum Floor to Area Ratio (FAR) for new construction in residential zoning districts, in order to control the massing of new homes.	H	PB	X	Moderate	Medium term	Regulatory	6
	Explore other Zoning Bylaw amendments related to dimensional requirements for residential districts, including setting rear and side yard setbacks on a ratio based on building height and setting building height based on the average height of nearby buildings.	Increase professional staff capacity in economic development and explore options to strengthen the role of the HDIC in economic development.A100:1	PB	X	Moderate	Medium term	Regulatory	6
Goal #/Goal Description:	5. SUPPORT A VIBRANT, RESILIENT LOCAL ECONOMY							
	Increase professional staff capacity in economic development and explore options to strengthen the role of the HDIC in economic development.	ED	SB, HDIC	X	Moderate	Near future	Funding	9

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter	
5.1 Support local businesses and attract new enterprises that provide employment and deliver goods and services to residents and visitors alike.	Develop consistent time regulations and restrictions for on-street parking in the Downtown Business District to encourage businesses' parking turnover.	ED, CSF	SB, PD, HDIC		Moderate	Near future	Programmatic	9	
	Conduct a study to evaluate the operational and financial feasibility of structured parking in downtown lots and at Shipyard.	ED	HDIC	X	Moderate	Medium-term	Planning, Funding	9	
	As part of the senior center study, review and assess parking at the town hall and consider designating parking spaces at Town Hall for staff and visitors and identifying sign flow parking areas to optimize parking availability.	T, ED, CSF	SB			Moderate	Near future		9
	Develop and conduct a business visitation program.	ED	SB		Difficult	Medium term	Programmatic	9	
5.2 Attract nonresidential development to increase tax revenue.	Encourage HDIC and others to engage regional partners such as the South Shore Chamber of Commerce to increase local capacity consistent with the overall strategy.	ED	HDIC, SB		Not complicated	Near future and ongoing	Programmatic	9	
	Where appropriate, reduce special permit requirements and replace them with clear, predictable site plan approval standards.	ED	PB	X	Difficult	Medium term	Regulatory	9	
	Identify, track, and develop strategic responses to "at-risk" properties, i.e. sites considered "transformative" by the Town, with evidence of near-term change in ownership or use.	ED	PB, HDIC	X	Difficult	Near term	Planning, Regulatory, Funding	9	
	Hold a biannual Economic Development Advisory Summit, advisory to the Town Administrator, Select Board, economic development staff (if/when position is created), and HDIC to assist the Town with assessing industry trends and conditions	ED	HDIC, SB			Not complicated	Near term and ongoing	Programmatic, Funding	9
5.3 Encourage mixed-use development and a wide range of businesses and institutions in business districts.	Commission and periodically update a market analysis and trends assessment of Hingham's business districts and review zoning for market-driven development impediments.	ED	HDIC	X	Moderate	Medium-term	Planning, Funding	9	
	Consider Shared Parking arrangements between land uses with different parking characteristics to increase parking supply in Downtown Business District.	ED	SB, PB	X	Moderate	Near future	Regulatory	9	
	Prioritize public, facilities, utilities, and infrastructure improvements in locations targeted for concentrated development and redevelopment: Downtown/Harbor, Hingham Shipyard, and South Hingham.	CSF, ED	SB	X	Difficult	Ongoing	Funding	9	

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
5.4 Guide development to desired locations with regulatory incentives and adequate infrastructure.	Conduct a zoning bylaw audit with an emphasis on making sure new development is targeted to desired locations and discouraged elsewhere.	ED, H	PB	X	Moderate	Near term	Funding, Regulatory	9
	On top of investments in water and wastewater capacity (see Goal 7), explore options for investing in bicycle and pedestrian infrastructure in South Hingham as an incentive for private development.	T, ED	SB, HDIC, DPW		Difficult	Near term	Funding	7, 9
5.5 Promote Hingham as a destination and each commercial district as a unique experience, such as Hingham Square and other long-time commercial centers.	Support the downtown business association and encourage participation in marketing and branding efforts.	ED	HDIC		Moderate	Ongoing	Programmatic	9
	Pursue/prioritize a boutique hotel in the downtown either as adaptive re-use or new construction.	ED	HDIC, PB		Moderate	Medium term	Planning, Regulatory	9
	Target the commercial areas in the north and south gateways of Hingham for future economic development that will further diversity tax revenues while protecting traditional neighborhoods.	ED	HDIC, PB	X	Not complicated	Ongoing	Planning, Regulatory	9
5.6 Ensure that proposed developments provide mitigation and community benefits in order to maintain high-quality services and amenities in Hingham.	Explore options for tying the density of larger-scale development (such as in South Hingham) to the provision of needed services and amenities to support that density and enhance the community beyond mitigating the development's particular impacts. For example, consider developing a "menu" of amenities and critical needs (such as affordable housing, open space, transportation demand management, etc. beyond what is otherwise required), each of which may provide a developer with additional density or other needed relief.	ED, CSF, H	PB	X	Difficult	Near future	Regulatory	9
	Create an interdepartmental process for conducting development impact assessments on municipal services and measure overall cost-benefit analyses for the adjacent neighborhoods and the Town, overall, and advise on negotiations.	ED, CSF	SB, PB	X	Moderate	Near future and ongoing	Programmatic	9
	Establish an interdepartmental mitigation group to represent Town departments to negotiate public benefit agreements with developers of large-scale projects.	ED, CSF, H	SB, PB	X	Not complicated	Near future and ongoing	Programmatic	9

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
	Work with regional municipal partners on critical resource preservation such as water and open space as well as shared participation in utility connections or improvements as appropriate.	ED, CSF	PB		Moderate	Near future and ongoing	Programmatic, Funding	9
Goal #/Goal Description:	6. PROVIDE HIGH-QUALITY SERVICES THAT SUPPORT THE HEALTH AND WELLNESS OF RESIDENTS OF ALL AGES							
6.1 Achieve and deliver excellence in education and state-of-the-art school facilities.	Continue to make the replacement of the current Foster School a top priority.	CSF	SC, SB, SBC		Difficult	Short-term	Funding	8
	Encourage robust participation in the School Committee's strategic planning process to fund excellent educational programs and update school buildings.	CSF	SC		Moderate	Short-term	Planning	8
6.2 Provide facilities and services that support older adults to age in the community.	During the current analysis of the future senior center, consider how creating an intergenerational Community Center could address multiple community needs, trigger additional funding sources, and benefit a wider range of constituencies.	CSF	SB, COA/ES		Difficult	Near future	Planning	8
	Support Town Departments to work together to coordinate programming in order to meet the needs of older adults (e.g. The Recreation Department, Library, Schools, etc. to provide opportunities for recreation, lifelong learning, socializing, fitness and wellness, etc.).	CSF	COA/ES, SB		Moderate	Ongoing	Programmatic	8
	Support Town Departments (Fire, Police, EMS, Town Nurse) as they experience an increase in calls for service from older adults as our population ages.	CSF	COA/ES, SB, BOH		Moderate	Medium-term	Programmatic, Funding	8
6.3 Provide a range of opportunities for cultural, recreational, leisure, and social activities for all ages and abilities.	Once the Athletic Fields Study is approved and finalized, evaluate the recommended additional recreational opportunities/facilities.	CSF, NOS	RC		Moderate		Funding	4, 8
	Maintain existing recreational facilities and undertake a plan for Americans with Disabilities Act (ADA) compliance at all playgrounds.	CSF, NOS	RC, SC		Not complicated	Ongoing	Funding	4, 8
	Provide new parks and playgrounds in underserved and more densely populated neighborhoods as needed or requested.	CSF, NOS	RC	LU	Moderate	Ongoing	Funding	8

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
	Create a Community Calendar by centralizing information regarding existing offerings, activities, and facilities from various Town Departments (including Recreation, the Library, Council on Aging, Community Center).	CSF	SB		Not complicated	Ongoing	Programmatic	
6.4 Support the health and wellness of the most vulnerable residents in Hingham.	Evaluate capacity of the Dept. of Health/Board of Health to address current and future public health issues such as mental health, immunization, domestic abuse, food access, communicable disease surveillance, and drug, alcohol, and tobacco control, and overall community communications and monitoring.	CSF	BOH, SB		Moderate	Medium term		8
	Conduct a community needs assessment to identify gaps in health and social services for current and future residents as certain groups are more susceptible to health issues than others and should get particular attention from the Health Department. This includes seniors, residents with disabilities, and lower-income families and individuals.	CSF	BOH		Moderate	Medium term	Planning, Funding	8
	Explore an opt-in home safety visitation program to regularly check-in on the elderly, the homebound, and other vulnerable populations, with the goal of avoiding preventable accidents and health problems. Promote the opportunity for such as service through all channels (the Senior Center, Community Center, Library, etc.) and identify resources to keep each resident healthy and safe and develop a systematic way to identify participants.	CSF, H	BOH, FD, COA/ES		Moderate	Near future	Funding	8
	Explore the regulatory landscape, financial implications, and need for a community paramedicine program. Paramedics and EMTs may be deployed to conduct preventative care to vulnerable residents to reduce preventable accidents and trips to the hospital. Such programs are in their early phases, and Hingham should monitor their legal status and success in Massachusetts.	CSF	BOH, FD, COA/ES		Moderate	Longer term	Funding	8
	Learn from COVID-19 hotspots in Hingham, such as assisted living facilities and nursing homes, and be prepared to help deploy more frequent testing to these vulnerable populations in the event of future outbreaks.	CSF	BOH		Moderate	Immediate	Programmatic, Funding	8

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
6.5 Monitor the impacts of the COVID-19 pandemic and plan for future public health events that may impact the Town's ability to deliver services.	Seek input and recommendations from BOH and Health Officer on how the Town can be better prepared in the future. Identify where the Town was successful in delivering services and functions and where gaps existed during the COVID-19 pandemic. Be more prepared to store personal protective equipment, such as masks and gloves, in quantities not only large enough to serve Town staff but also vulnerable populations.	CSF	BOH		Moderate	Near future	Funding	8
	Begin talking with neighboring communities and state and regional partners about roles and collaboration necessary for better future responses. Establish a clear chain of command, so the Town knows when to rely on the State and where it needs to increase local resources to handle things internally.	CSF	BOH, SB		Moderate	Medium term	Programmatic	8
Goal #/Goal Description:	7. PROVIDE PUBLIC FACILITIES AND INFRASTRUCTURE THAT SUPPORT THE TOWN'S NEED TO MANAGE GROWTH AND TOWN SERVICES							
7.1 Conduct long-range capital planning and service delivery with the foresight to anticipate and address future needs.	Establish a process for long-term capital planning and investigate the establishment of a Permanent Building and Facilities Management Study Committee to explore alternative approaches to prioritize and manage capital improvements projects.	CSF	SB		Moderate	Ongoing	Programmatic	8
	Use the recently funded Townwide Facilities Study, once it is completed, to help set priorities. Develop criteria for capital expenditure priority setting.	CSF	SB, TA		Moderate	Near future	Funding	8
	Utilize technology, including Geographic Information Systems, to support long-range planning efforts. Also, increase cybersecurity capabilities in order to protect against ransomware attacks, replace the fiber in the 16 municipal buildings, and investigate best practices for deploying 5G technology.	CSF	SB, PB	X	Moderate	Ongoing	Funding	8
	Retain ownership of town-owned properties to help fill any anticipated future facility needs.	CSF	SB		Moderate	Ongoing		8
7.2 Explore opportunities for instituting planned preventative maintenance (PPM), with prudent and transparent	Consider hiring a Facilities Manager.	CSF	SB		Moderate	Near future	Funding	8

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
budgeting that considers future maintenance and replacement costs.	Develop a preventative maintenance strategy for Town buildings and other major facilities and carry out regular and scheduled maintenance that is cost-saving in the long-run.	CSF	SB, FM		Moderate	Near future	Funding	8
	Clarify maintenance responsibilities for town-owned facilities and properties.	CSF	SB, RC, SC, FM		Not complicated	Near future	Programmatic	8
7.3 Provide adequate spaces to support municipal facilities in their missions.	Support the Fire Department's plans to renovate and modernize aging fire stations.	CSF	SB, FD, AC		Difficult	Medium-term	Funding	8
	As part of the Senior Center Study, consider creating an intergenerational Community Center for all ages, following models on other towns to create efficiencies, address multiple department and community needs, trigger additional funding sources, and create a more vibrant and widely utilized facility.	CSF	SB, COA/ES		Difficult	Medium-term	Programmatic, Planning, Funding	8
	Evaluate space freed up by the relocation of the Police Department to the new Public Safety Complex to support expansion of other departments located in Town Hall.	CSF	SB, COA/ES		Not complicated	Medium-term	Planning	8
7.4 Increase wastewater treatment capacity.	Explore public or private alternative wastewater treatment solutions, especially in order to accommodate and support development in South Hingham.	CSF	SB, PB, HDIC	X	Moderate	Near future	Funding	8
	Continue to replace aging pipes and address infiltration and inflow issues.	CSF	DPW		Moderate	Ongoing	Funding	8
7.5 Support the Hingham Municipal Light Plant and Weir	Support the plans of the HMLP to add another transmission and sub-station reduce the Town's carbon footprint and increase capacity to accommodate the trend toward electric cars, buses, home heating, and other uses.	S, CSF	HMLP, SB, AC		Moderate	Medium-term	Funding	5
	Work with HMLP to better promote existing incentives for electric vehicles, energy efficiency, and renewable energy including solar, and explore opportunities for additional incentives for these and other resources. Determine how HMLP may participate in existing incentive programs for consumers/residents.	S, CSF	HMLP, SB		Not complicated	Near future	Planning, Programmatic	5

Policy #/Policy Description	Recommendation	Elements	Responsibility	Land Use Plan Element	Level of Complexity	Timeframe	Resources Needed	Chapter
River System in their efforts to increase capacity and conserve resources.	Work with the Weir River Water System water superintendent (under advisement of the citizen's advisory board) to regularly forecast water needs and have a long-term plan for managing and expanding capacity.	S, CSF	WRWS	X	Moderate	Ongoing	Planning	5
	Work with the utilities on a coordinated public resource conservation campaign, promoting ways and incentives for individual homes and businesses to reduce their energy use.	S, CSF	HMLP, WRWS, SB, HDIC		Not complicated	Near future	Programmatic	5
	Support Weir River Water System to address existing deficiencies and conduct system upgrades to meet existing and future needs, to assess future water demand and water storage needs based on existing and projected supply and demands.	S, CSF	WRWS, SB, AC	X	Moderate	Ongoing	Funding	5
7.6 Lead in the regionalization of services on the South Shore when it is in the Town's interests to do so.	Explore possibilities of sharing facilities and/or services with area towns to increase efficiency and cost savings (for example, regional wastewater treatment solutions).	CSF, S	SB		Not complicated	Medium term	Programmatic	8
	Enlist regional partners and the State to participate in the planning, funding and implementation of interventions to address sea level rise.	CSF, S	SB, PB, CC	X	Difficult	Near future and ongoing	Funding	8